

Global Technology Integrator

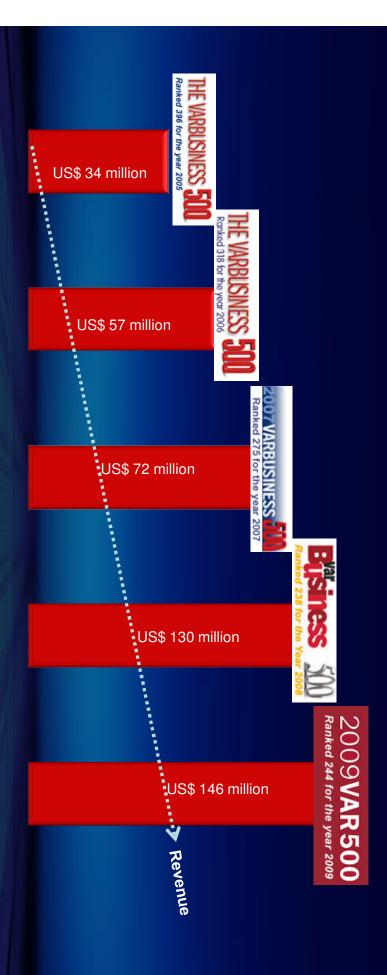


#### **Overview**

- 14+ years Global Technology Integrator, headquartered in Edison, NJ
- State-of-the-art Technology Research & Development Centers in US and India
- 2000+ employees with offices in US, UK, Canada, France, Malaysia, Singapore, Middle-East and India
- Dedicated Business Unit (IDEA Lab) for Value Added R&D Services to the ISVs and SPs
- Emerging Technologies Specialization with the leading technology vendors alignment
- Pioneer in Industry Solutions Development (Insurance, Finance,
   E-Governance, Consumer Electronics, Pharmaceutical & Telecom)
- "Get IT Together" Partnership for ISVs and SIs
- ISO and CMM Certified Solution Provider



# ndustry Recognition



CRN 2008 Fast Growth 100 Ranked 34 for the year 2008

CRN 2009 Fast Growth

CRN 2007 Fast Growth 100 Ranked 45 for the year 2007

Top Technology Integrator 2008



## **Technology Partners**















**ISV/Software Solutions Custom Development Solutions Microsoft Business Solutions Mobility Solutions** 

















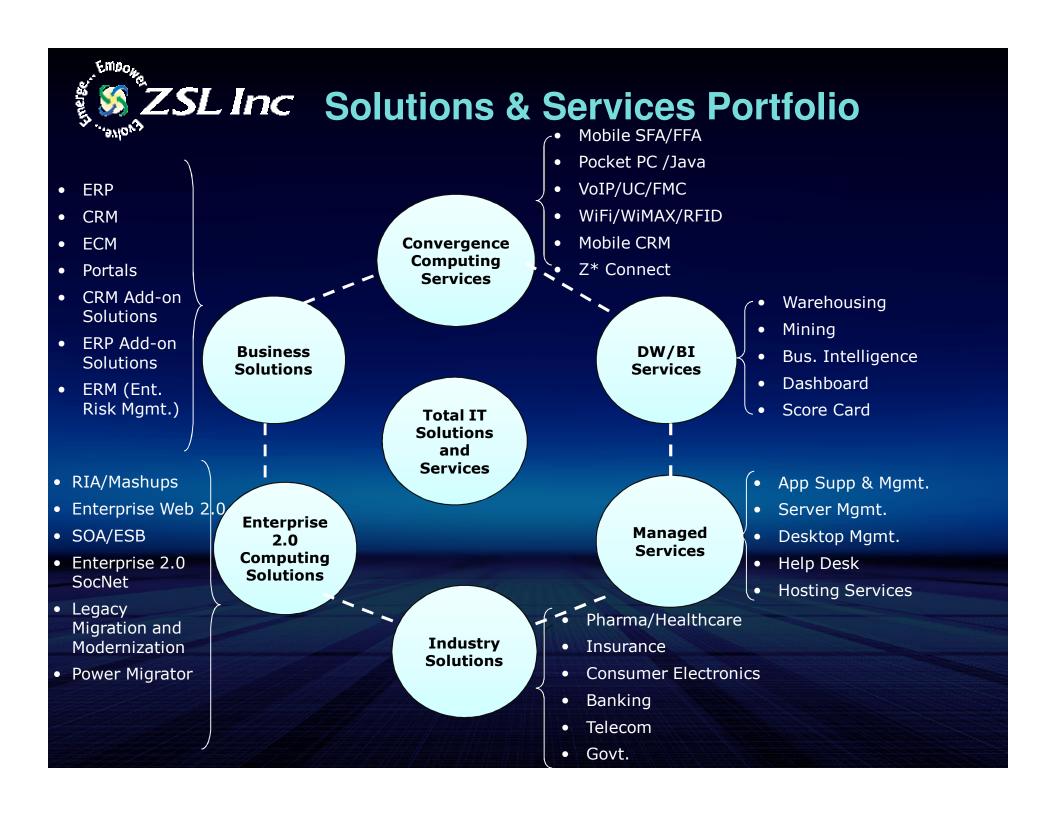












## SZSL Inc Business Solutions

ZSL provides cost-effective and dynamic business solutions for mid-market enterprises in Customer Relationship Management and ERP by developing/enhancing, deploying and implementing frameworks to optimize their business activities of managing leads, contacts, opportunities, quotes, sales order, accounts, finance, storage and other enterprise and industry specific business processes.

Solutions	Add-On Components	Services
MS Dynamics CRM	MS Dynamics CRM MS Dynamics CRM Copy Quote	Custom Application and Report Development
MS Dynamics GP	MS CRM Web to Lead Capture MS Dynamics CRM Email Preview Pane	Installation, Configuration and
MS Dynamics Navision	MS CRM Bulk Email Import MS CRM MapPoint Integration	Integration
MS Dynamics RMS	MS Dynamics GP SOP using Excel, Mobile and Web	Data and Application Migration
MS Dynamics AX	Multicurrency Web Feeder  Excel JE Upload	Post Implementation Support and Maintenance
MS SharePoint	MS Dynamics RMS	Development and Integration using
MS .NET Services	Signature Capture and Printing on Receipt Label Printing	Web Services
SAGE	Customer Transaction Report  MS Dynamics Navision	Mobile ERP
Salesforce.com	Excel JE upload SAGE	New Add-on Component Development
	ACCPAC; Business Vision; Saleslogix; ACT 2008	Beveropment

# **ZSL Inc** Enterprise 2.0 Computing

ZSL's Enterprise 2.0 Computing Services and Solutions brings the enterprises the business agility and service orientation and integration by using SOA and Web 2.0 technologies like RIA, AJAX, REST, mash-ups, etc in meeting their business demands and roadway for a strong collaboration platform to share knowledge expertise and interact with their business partners.

Solutions	Specialization	Services
Enterprise 2.0 SOA (Simplified Framework to	IDE/Tools/Technologies/Frameworks — .NET Framework 2.0, 3.0, 3.5; ASP.NET; MS	SOA Readiness Assessment
Implement SOA)	Visual Studio.NET 2005/2008; WS XD; JBoss Web Developer; JBoss Catche/JBoss Groups;	Analyzing Existing Business Processes and Consulting on BPM Processes
Enterprise Web 2.0 (Secured & Widgets-based Web 2.0 Framework)	JBoss ACP; Eclipse; Webservices with WSE 3.0; MS Sync Framework; Drupal; and so on	Migration of Legacy/Web 1.0 Applications to Web 2.0
Enterprise 2.0 SocNet (Next Generation Collaboration and	<b>Application and Portal Server</b> — WebSphere Application Server; WebSphere Portal Server; JBoss Application Server;	Migration of Legacy, Web 1.0 and Web 2.0 Applications to SOA Enabled
Knowledge Management Solution)	Apache; TOMCAT; and so on	Integration of Various Applications
Enterprise 2.0 SocNet CiC	Messaging/ESB/BPM/Connectivity — WebSphere ESB; WS MQ; Rules Framework;	Custom Application Development
(Cloud-based Knowledge Management Solution on	jBPM; JBoss MQ; JBoss Transactions; WCF; WF; MS MQ; MS Biztalk Server; and so on	Architecture and Designing
Amazon EC <sub>2</sub> )		Deployment and Implementation
	Languages/Scripting — Groovy; PHP; JAVA; Python; Ruby; Perl; PHP; and so on	Testing



#### **Convergence Computing**

ZSL's Convergence Computing Services enables enterprises to develop feature rich wireless and UC powered business applications to keep pace with the growing business needs, enhance productivity and reach high levels of business performance with the right balance of quality, cost and speed.

Specialization	Services
Unified Communications and Wi-MAX	Custom Mobile Application
Fixed Mobile Convergence M2M Wireless Messaging	Development
<b>Technologies</b> : Java / J2ME, BREW, WAP/WML/WML Script. JavaCard. SMS.	Configuration , Synchronization and Integration
GPRS, Bluetooth, USSD, Cell broadcast, SIM	Post Implementation Support and Maintenance
Application Execution Environment	Manitenance
(MExE), iPhone, Blackberry & Android	Mobile ERP and CRM Consulting
OS's: Ubuntu MID, Blackberry, iPhone, Palm, Google Android, Windows Mobile,	Wi-Fi and Wi-MAX Implementation and Management
Symbian, OpenMoko, Pocket PC.	
	Embedded/Real-time Systems
	Development
Studio, Morphis, Blackberry, Google	
Android & Apple iPhone SDK.	
	Unified Communications and Wi-MAX Fixed Mobile Convergence M2M Wireless Messaging  Technologies: Java / J2ME, BREW, WAP/WML/WML Script, JavaCard, SMS, GPRS, Bluetooth, USSD, Cell broadcast, SIM Application Toolkit, Mobile Station Application Execution Environment (MExE), iPhone, Blackberry & Android  OS's: Ubuntu MID, Blackberry, iPhone, Palm, Google Android, Windows Mobile, Symbian, OpenMoko, Pocket PC.  Development Tools: Microsoft .NET Mobile Web SDK, Oracle Mobile Online Studio, Morphis, Blackberry, Google



# **ZSL Inc** Business Intelligence/Data **Warehousing Computing**

ZSL's provides the enterprises with BI/DW Services in transforming information to intelligence and making available of business-critical information from the hidden data to the business managers, customers, analysts, stakeholders, and so on though analytical reports and score cards

Services	Specialization
Business Intelligence Enterprise Reporting Management Scorecards/Portal Analysis & Architecture Online Analytical Processing (OLAP) Reporting Data Mining Report Migration BI Reporting on ERP Packages (PS EPM, SAP, etc) Customized Reporting and Analytics Technology/Tools Evaluation and Recommendation  Data Warehousing Meta Data Management ETL (Extract, Transform and Load) Architecture and Development DTS (Data Transformation Services) Data Modeling, Merging and Migration Designing, Development, Testing and Deployment	Business Objects MS Reporting & Analytics Cognos SAS Informatica Actuate BIRT Pentaho Crystal Reports Jaspersoft Jboss My SQL MSSQL



## **Managed Services**

ZSL's Managed Services ('Manage IT') help the enterprises in transferring their day-to-day business management responsibilities as a strategic method and replaces the traditional IT management tools through cost-effective out-sourcing arrangements in managing enterprise networks, systems and applications.

Desktop & Security Management	Managing Groups, Users or Entire Business Units, Security Management Services, PC Management Services, Deskside Support Services
Server and Storage Management	System Admn., Patch Admn., Tape back-ups & Recovery, SAN Capacity Planning, HW Maintenance Support, Server & SAN Mgmt, Server Performance Bottleneck Identification & Mgmt.
Database Administration & Management	Database Admn., Patch & Version Mgmt., Back-up & Recovery, Capacity Planning, Database Security, Vendor Interface, Replication Admn,. Database Operations Mgmt., Relational Databases (PostgreSQL,Oracle, SQL Server,DB2, Sybase), Database Performance Testing and Analysis
Network Management & Monitoring	HP OpenView, HiQ Manage, Hyperic, GroundWork, SolarWinds, AdventNet
Managed Hosting	Dedicated Server( with or without SAN), Shared Server, Fully Managed or Co- Managed, Custom Plans for Enterprise Apps Servers
Penetration & Vulnerability	SAINT, Qualys, CORE Impact, Symantec, Certified Ethical Hacking (CEH) service, Web Application Security Testing
Virtualization & Tools Specialization	VMWare, Virtual Iron, Xen, Microsoft
Professional Services	Configuration & Planning Support, Disaster Recovery Configuration & Planning Support, Data Migration, SAN Storage Mgmt. Support, etc



#### **Industry Solutions**

ZSL's provides dynamic and cost-effective end-2-end solutions for wide range of industries — Banking & Insurance, Pharma, Healthcare, Manufacturing, Consumer Electronics and Telecom — in improving, automating, managing and optimizing their business activities through new innovations and technologies aspiring for increased revenue and high ROI. Some of ZSL's industry solutions for the global market:

Product	Description	Industry
CMS (Claims Management System)	Managing claims like claim registration, verification, processing, settlement, etc	Insurance
iVARS	Recording first-hand claim intimation and claimant information to recovery operators through mobile via internet	Insurance
Silvanus36o (Recycle Accelerator)	Recycle management of old and wear electronic goods	Consumer Electronics
SalesRxcelerator	Sales Management like digital aggregation of marketing materials, key order processing and feed back communication	Pharmaceuticals & Healthcare
Service Accelerator	Integrated solution for Call Center partners	Consumer Electronics
Z* Connect	Mobile Messaging Platform to deliver alerts and notifications to any wireless device using Short Messaging Service (SMS) or Multi Media Messaging Service (MMS)	General
Z* Prism	End-2-end mobile solution for enterprises for easy collaboration between its employees, partners and customers through integration of enterprise applications like CRM, field service, logistics, data collection, inspection, help desk and business intelligence with wireless devices	General

Continued....

Industry Solutions – Contd...

Product	Solution	Industry
AML Detector	Provides solution for banks and financial institutions in detecting and preventing unlawful money laundering activities	Banking
Cheque Truncation System (CTS)	Provides solution for banks in automating the cheque processing activities using the high-technology driven data and image capturing tools	Banking
RTGS PayManager	Payment and Liquidity Management solution for banks and financial institutions	Banking
DPOnline	Depository, Transaction Management and Financial Accounting solution for banks and financial institutions	Banking
Power Migrator	Migrate legacy power builder applications to .NET, J2EE/Java, Web-based application	General
FieldPower	Integrated solution to implement Field Service Management program for consistent, efficient and sustainable processes for managing your field service and demonstrating excellent customer service	Consumer Electronics, Utilities, Telecom
Phoenix	Underwriting System for the Insurance industry. Supports underwriting, claims processing, extensive document management, storage and retrieval, billing & accounting and system administration features	Insurance
Bank.Companion – Mobile Banking	Provides solution for banks to enable their customers instantly access their account, make online payments through mobile and enjoy wireless banking transactions and information services	Banking
Quotes.Companion	powerful stock-tracking tool that delivers important and relevant information to your customers' mobile screens, thus helping them in making informed decisions at the right time	Trading & Broking
SMS.Companion	effective, personalized communication solution in the form of short text messages sent to hand-held wireless devices, enabling to open up new opportunities to business houses, media managers and advertisers to tap a larger number of customers in a very cost-effective manner	Banking, Media & Entertainment



## Clientele























































Business Solutions Competency

Managed Services Competency Business Intelligence Competency

idea

Where Innovation meets Business

Convergence Computing Competency

Open Source Computing Competency

Enterprise
2.0
Computing
Competency



#### IDEA Lab - Center of R&D Excellence

- Value Added R&D
  - World-class R&D and Technology services to ISVs, SPs, OEMs and ODMs across diversified industry segments and domains
  - Quality and time-to-market
- Product Development
  - Concept to reality
  - Researching and analyzing the market trends
  - Gathering requirements
  - Inventing product
- Product Engineering
  - Proven processes, methodologies and tools
  - Analyzing current market trends and gathering requirements
  - Re-designing/enhancing the product



#### Media Coverage



ZSL news coverage in PC Quest magazine on Enterprise Applications: Enterprise Applications Buying Guide

India, November 02, 2009



ZSL Once Again Listed and Ranked #533 in BT 500: Next 500 – Companies 501-1000

India, November 02, 2009



IBM, Canonical and ZSL Launch Client for Smart Work

Armonk, NY and Johannesburg, South Africa - 23 Sep 2009



ZSL Recognized on Everything Channel CRN Fast Growth 100 List Edison, NJ, 24<sup>th</sup> August, 2009



<u>ZSL Launches Wi5 – Wireless Broadband Services in Chennai, India</u> June 12, 2009



ZSL Ranked #244 among North America's Top 500 Technology Integrators by VAR Business

Edison, NJ, May 29, 2009



ZSL's Phoenix Product Listed on SAP EcoHub in SAPPHIRE2009 in Orlando May 12, 2009



ZSL Inc launches Enterprise 2.0 SocNet CiC on Amazon Elastic Cloud Las Vegas, NV, May 05, 2009



ZSL Inc unveils Mobile and Business Power add-ons suite

Chennai, India, 2<sup>nd</sup> February, 2009



#### Global Point of Presence





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