



Inflow Internet Data Centers and Offerings

If you need to be up and running quickly and want to conserve costs, Inflow's facilities-based IT solutions will meet the needs of companies with critical business and network applications. The foundation of Inflow's IT outsourcing services is an Inflow facility offering a secure, reliable environment for data communications and application hosting. Each Inflow facility features raised floors, redundant power, redundant carrier-neutral network services, fire detection systems, high levels of physical security and various other environmental controls. Inflow combines world-class facilities with IT outsourcing services and experience managing over 500,000 square feet of globally distributed datacenter space and more than 680 unique customer applications to deliver a customized and flexible solution. Inflow's proprietary Operational Support System, FlowTrack™, automates the end-to-end management of the customer relationship.

Products and Services Overview

Inflow's services are packaged in three value-added solution sets: 1) Application Hosting and Management (AHM), 2) Business Continuance and Disaster Recovery (BC), and 3) Enterprise Datacenter Management (EDM). Each of these solution sets is packaged with products and services from a suite of managed network and hosting services.

Application Hosting Services

- Technology Consulting
- Network & Systems Development
- Intelligent Routing (IR)
- Application Management
- Infrastructure Management
- Managed Security Services
- Internet Access
- Equipment
- LAN/WAN Management
- Hosting & Colocation
- FlowView (Customer Portal)

Business Continuance Services

- Local Server Load Balancing
- Global Systems Load Balancing
- Content Delivery & Streaming
- Business Process Documentation
- Managed Data Storage/Replication
- Workspace Recovery Services

Enterprise Datacenter Management (EDM)

- Datacenter Development
- IT Operations Development
- Operational Support System Management (FlowTrack™)
[Modules include ASP, Help Desk and Trouble Ticket]
- Remote or Onsite Datacenter Management

Benefits of an Inflow Solution

- ✓ Highly available network connectivity through carrier neutral connectivity and physically diverse paths.
- ✓ Guaranteed 100 percent Internet availability through a proprietary multi-homed Internet architecture.
- ✓ World-class products ensure optimal performance.
- ✓ 30-day installation guarantee.
- ✓ Scalability for your application with utility pricing and service models.
- ✓ Reduced operations costs by eliminating the need to staff and manage your own facility 24 x 7.

IDC Facility Facts

Location	Floor Space (Sq. Ft.)	Power	UPS System	Generator System	Raised Floor Weight Capacity	Internet Access Providers	Local Loop Providers	Workspace Recovery Space
Atlanta	11,000	DC Power Plant - 48V; AC Power 34 Watts/ Sq Ft 110V/208V	500 kVA/400kW Hot Sync Parallel Redundant	1500 kW standby diesel generator	300 lbs./sq. ft.	AT&T, UUNet	MFS, BellSouth	50 stations
Austin	22,000	DC Power Plant - 48V; AC Power 39 Watts/ Sq Ft 110V/208V	500 kVA/400kW Hot Sync Parallel Redundant	1500 kW standby diesel generator	300 lbs./sq. ft.	Allegiance, AT&T, UUNet	Time Warner, SBC	50 stations
Denver North	20,000	DC Power Plant - 48V; AC Power 40 Watts/ Sq Ft 110V/208V	(2) 500 kVA/400kW Hot Sync Parallel Redundant	1500 kW standby diesel generator; 1500 kW standby dual fuel generator	300 lbs./sq. ft.	Cable & Wireless, UUNet, Allegiance, AT&T	AT&T, Qwest	50 stations
Denver South	7,500	DC Power Plant - 48V; AC Power 48 Watts/ Sq Ft 110V/208V	(3) 160 kVA/128kW Hot Sync Parallel Redundant	825 kW standby diesel generator	250 lbs./sq. ft.	Cable & Wireless, UUNet, Allegiance, AT&T	ICG, AT&T, Qwest	50 stations
Minneapolis	8,500	DC Power Plant - 48V; AC Power 30 Watts/ Sq Ft 110V/208V	(2) 160 kVA/128kW Hot Sync Parallel Redundant	825 kW standby diesel generator	300 lbs./sq. ft.	UUNet, Allegiance, AT&T	MFS, AT&T, KMC, Qwest	15 stations
Nashville	9,000	DC Power Plant - 48V; AC Power 28 Watts/ Sq Ft 110V/208V	(2) 160 kVA/128kW Hot Sync Parallel Redundant	2000 kW standby diesel generator	250 lbs./sq. ft.	AT&T, UUNet	AT&T, Adelphia, BellSouth	15 stations
Philadelphia	10,000	DC Power Plant - 48V; AC Power 80 Watts/ Sq Ft 110V/208V	(2) 500 kVA/400kW Hot Sync Parallel Redundant	2000 kW standby diesel generator	300 lbs./sq. ft.	AT&T, UUNet	AT&T, Adelphia, Verizon	50 stations
Phoenix	11,000	DC Power Plant - 48V; AC Power 40 Watts/ Sq Ft 110V/208V	500 kVA/400kW Hot Sync Parallel Redundant	1000 kW standby diesel generator	250 lbs./sq. ft.	AT&T, UUNet	AT&T, Qwest, XO	50 stations
Pittsburgh	14,000	DC Power Plant - 48V; AC Power 28 Watts/ Sq Ft 110V/208V	500 kVA/400kW Hot Sync Parallel Redundant	1250 kW standby diesel generator	250 lbs./sq. ft.	AT&T, UUNet	Adelphia, AT&T, Verizon	15 stations
Portland	11,500	DC Power Plant - 48V; AC Power 40 Watts/ Sq Ft 110V/208V	500 kVA/400kW Hot Sync Parallel Redundant	2000 kW standby diesel generator	300 lbs./sq. ft.	AT&T, UUNet, ELI	Qwest, ELI, AT&T	15 stations
Raleigh	7,500	DC Power Plant - 48V; AC Power 30 Watts/ Sq Ft 110V/208V	(2) 160 kVA/128kW Hot Sync Parallel Redundant	825 kW standby diesel generator	375 lbs./sq. ft.	Savvis, UUNet, Allegiance	Time Warner, BTI, DukeNet, Verizon, BellSouth	15 stations
San Diego	12,000	DC Power Plant - 48V; AC Power 32 Watts/ Sq Ft 110V/208V	(3) 160 kVA/128kW Hot Sync Parallel Redundant	825 kW standby diesel generator	300 lbs./sq. ft.	AT&T, UUNet	Time Warner, AT&T, PacBell	15 stations
St. Louis	11,000	DC Power Plant - 48V; AC Power 40 Watts/ Sq Ft 110V/208V	500 kVA/400kW Hot Sync Parallel Redundant	1500 kW standby diesel generator	300 lbs./sq. ft.	AT&T, UUNet	AT&T, XO, SBC	15 stations